

Public Service Commission
Attn: Sonya Harward
P.O. Box 615
Frankfort, KY 40602

The Kentucky Public Service Commission

presents the

2014

WATER TRAINING SEMINARS

Potential Topics

Water District Audits
Press Relations and Social Media
Water Resource Information System
Managing Stress
Open Forum Panel Discussion on HB1
Utility Law Update
DOW Update
Regulation Updates
PSC Recent Developments
Consumer Services
Open Records/Open Meetings
Water Quality Operational Issues
Budgeting and Capital Asset Planning
Basic Water Quality Law
Ethics
Internal Controls
Emergency Management
Inspection Updates
Utility/Elected Officials' Relationships
Cyber Security

With Presentations by: DOW, RCAP, KRWA, PSC, KaCo, Office of the Auditor of Public Accts., KIA, KEM, DCA, KY Municipal Utilities Assoc., Dept. of Local Government, etc.

Northern Kentucky Water District

Registration Deadline: March 26, 2014

Date: April 2, 2014

Location: 2835 Crescent Springs Road, Erlanger, KY 41018

Fee: \$50.00[☞] See note about Customer Service Session ☞

Kentucky Dam Village State Resort Park

Registration deadline: May 5, 2014

Dates: May 13-14, 2014

Location: 113 Administration Dr., Gilbertsville, KY 42011

Telephone: 800-325-0146

Fee: \$75.00[☞] See note about Evening Session ☞☞

Reservations: 20 rooms have been reserved for the nights of May 12th and 13th under the group name Public Service Commission. [These rooms will be released on April 11, 2014.] The room rate is \$64.95 + resort fee and taxes.

Greenbo Lake State Resort Park

Registration Deadline: August 4, 2014

Dates: August 12-13, 2014

Location: 965 Lodge Rd., Greenup, KY 41144

Telephone: 800-325-0083

Fee: \$75.00[☞] See note about Evening Session ☞☞

Reservations: 20 rooms have been reserved for the nights of August 11th and 12th under the group name Public Service Commission. [These rooms will be released on July 28, 2014.] The room rate is \$64.95 + resort fee and taxes.

Dale Hollow State Resort Park

Registration Deadline: October 20, 2014

Dates: October 28-29, 2014

Location: 5970 State Park Road, Burkesville, KY 42717

Telephone: 800-325-2282

Fee: \$75.00[☞] See note about Evening Session ☞☞

Reservations: 20 rooms have been reserved for the nights of October 27th and 28th under the group name Public Service Commission. [These rooms will be released on September 13, 2014.] The room rate is \$64.95 + resort fee and taxes.

Public Service Commission

Registration Deadline: December 2, 2014

Date: December 10-11, 2014

Location: 211 Sower Blvd., Frankfort, KY 40601

Telephone: (502) 564-3940

Fee: \$75.00[☞] See note about Customer Service Session ☞

Training Credit Hours:

The PSC is requesting approval for:

- Up to 6 hours of *continuing education* for *Water Commissioners*;
- Up to 12 hours of *training for NEW Water Commissioners*;
- Up to 12 hours of *Operator training credit*;
- Up to 12 hours of *CLE accreditation* for *Attorneys*;
- Up to 12 hours for the *DLG County Elected Officials Training Incentive Program*.
- Up to 12 hours of *Professional Development Hours for Engineers*.

**New Commissioner Training will be presented at
KY Dam Village, Greenbo Lake, Dale Hollow,
and the Public Service Commission.**

☞ The registration fee is *non-refundable* and *does not* include lodging costs and meals. Meals can be purchased in Park restaurants or off site. Morning and afternoon snacks will be provided.

☞ The Consumer Services session is **free** and those attending only this part of the training will not be charged a fee. Ginny Smith, Director of the PSC Consumer Services Division, will discuss customer service issues in an open forum/question-answer session.

☞☞ Evening sessions are **free** and those attending only this part of the training will not be charged a fee. These sessions **may be cancelled** if no one pre-registers for them. PSC employees from the Tariff, Consumer Services, Legal, Engineering, Public Relations, and Rate Design Divisions/Branches will be on hand to discuss issues and answer questions in a smaller, more-focused group setting.



Follow us on

and visit us at psc.ky.gov or smallutilities.ky.gov

Registration Form

Choose One:

_____	Northern Kentucky W.D.	April 2	-- \$50 ^⁹
_____	KY Dam Village S.R.P.	May 13-14	-- \$75 ^⁹
_____	Greenbo Lake S.R.P.	August 12-13	-- \$75 ^⁹
_____	Dale Hollow S.R.P.	October 28-29	-- \$75 ^⁹
_____	Public Service Commission	Dec. 10-11	-- \$75 ^⁹

Please return by deadline to:

Public Service Commission
 Attn: Sonya Harward
 P.O. Box 615
 Frankfort, KY 40602
 Phone: (502)782-2646
 Fax: (502)564-1582
 Email: Sonya.Harward@ky.gov

Utility Name: _____

Contact Person: _____ Phone #: _____

Complete Mailing Address: _____

Email Address:* _____

(*Email address is necessary to receive an email about the registration and the agenda in advance. Please print clearly.)

Number Attending: _____ Total Amount Enclosed for Registration Fees \$_____ [*Make checks payable to the KY State Treasurer.*]

<u>Name</u>	<u>Title / Position</u>	<u>NEW Commissioner?</u>	<u>Attending Night Session?</u>	<u>Paper Copy?*</u>
_____	_____	yes or no	yes or no	yes or no
_____	_____	yes or no	yes or no	yes or no
_____	_____	yes or no	yes or no	yes or no
_____	_____	yes or no	yes or no	yes or no

***If you do not select YES for a PAPER COPY, the majority of the materials will be provided to you on a FLASHDRIVE.**



Steven L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
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David L. Armstrong
Chairman

James W. Gardner
Vice Chairman

Linda Breathitt
Commissioner

TO: All Regulated Water Utilities, Municipal Water Utilities, County Judge Executives, County Attorneys, County Fiscal Court Members, Engineers, and Area Development Districts

RE: 2014 Water Training Seminars

DATE: February 17, 2014

With the ever-changing environment that water utilities are operating in today, it is vital to stay informed of important industry issues. In an effort to assist utilities, we are pleased to announce the dates and locations for this year's Water Training Seminars.

- April 2, 2014 – Northern Kentucky Water District
- May 13 and 14, 2014 – Kentucky Dam Village State Resort Park
- August 12 and 13, 2014 – Greenbo Lake State Resort Park
- October 28 and 29, 2014 – Dale Hollow State Resort Park
- December 10 and 11, 2014 – Public Service Commission

In addition to Public Service Commission personnel, the seminars will have presenters from the KY Division of Water, Rural Community Action Program, KY Rural Water Association, KY Association of Counties, Office of the Auditor of Public Accounts, KY Infrastructure Authority, KY Emergency Management, KY Division of Compliance, KY Municipal Utilities Association, Department of Local Government, and other agencies.

Although the seminars are designed for the decision makers, the agenda offers great benefit to office personnel and operators who attend with their commissioners. We also believe there is great value for municipal utility personnel, local governmental officials, attorneys, and engineers. Topics will include legal issues, consumer relations, rates, recent developments, press relations, House Bill 1, ethics, and other issues facing water personnel.

A registration form for the seminars is attached. To help defray the cost of the sessions, a non-refundable registration fee will be charged for each person attending the seminars (see registration form for details). Registration forms and fees should be returned by the registration deadline. Checks are to be made payable to the "Kentucky State Treasurer."

Should you have any questions or comments, please do not hesitate to contact Sonya Harward at (502)782-2646.